

CHALLENGE - RESPONSIBLE SALES IN HOSPITALITY AND RETAIL



Age-restricted products are goods and services that must only be sold to individuals who meet the minimum legal age requirement.

Completion of this course will provide you with an insight into the types of products that are covered by age restrictions, the legal requirements placed on individuals selling age-restricted products and guidance on operating within the law when selling age-restricted products.

Areas covered



- The legal framework
- Roles, licences, and conditions
- Risks associated with age-restricted products
- Age verification
- Dealing with drunkenness
- Conflict management and personal safety

Who is it aimed at?



This online training course is suitable for all employees, particularly new starter inductions or employee refresher where an understanding of age-restricted products is required.

Multi-device compatible

Experience the beauty and interactivity of our new multi-device, mobile ready e-learning. This vertical scrolling, website-style seamlessly adapts to any device, providing an engaging learning experience on mobile, tablet, and computer.



**MULTI DEVICE
MOBILE READY**

Key details at a glance



Duration: 30 minutes



Assessment: Multiple-choice questions



Certificated: Yes – Highfield Completion Certificate



Support: 01302 363277
support@highfield.co.uk



Localisation: Suitable for England and Wales



Translation: EU legislation within a UK context, but suitable for international businesses that trade with the EU and will be subject to the legislation

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